

CALL FOR EXPRESSIONS OF INTEREST

**Development, Hosting and Setup of the SOLIDAR Learning Platform Hub
Funded under SOLIDAR's operating grant "Bridging the gap for a Sustainable and Social
Europe (BRIDGE)" under the ESF+ EaSI strand**

1. BACKGROUND

[SOLIDAR](#) is a European network of Civil Society Organisations (CSOs) with a global reach working to advance social justice through a just transition in Europe and worldwide.

As part of the **BRIDGE program**, funded under the ESF+ EaSI strand and, with the aim of strengthening **the capacity of SOLIDAR & SOLIDAR+**, SOLIDAR plans to develop a **digital Learning Platform and Knowledge Repository**.

The platform will support **training activities, capacity-building, and knowledge sharing across the SOLIDAR network**, providing a structured space where members can access learning materials, and resources related to SOLIDAR's thematic work. It will also serve as a **central repository for training and learning courses and materials**.

2. PURPOSE AND OBJECTIVES OF THE LEARNING PLATFORM

SOLIDAR is seeking **expressions of interest from service providers to design, configure, host and support the initial roll out of a digital learning platform** that is user-friendly, and easy to administer internally.

The platform should enable SOLIDAR to:

- Organise and publish **learning resources**
- Host or embed online **learning and capacity building activities and webinars**
- Support **knowledge exchange and peer learning among members**
- Provide a **user-friendly and interactive digital learning environment**, including **structured repository of resources by topic, activity and audience**
- Manage differentiated access rights for staff, members and public users, where relevant.

The platform will primarily serve **SOLIDAR & SOLIDAR+ and its members** and may contain a combination of private and public-facing areas.

3. SCOPE of SERVICES



SOLIDAR invites providers to propose a suitable approach for the **development, setup, and initial support** of the Learning Platform Hub, in close cooperation with the SOLIDAR Secretariat.

This may include:

Platform design, setup and configuration:

- Propose a suitable technical solution for an online learning environment Configure the structure of the platform, user roles, permissions and navigation structure based on SOLIDAR & SOLIDAR+'s needs.
- Set up the platform in a way that allows SOLIDAR staff to manage content with limited technical external assistance.
- Provide training to SOLIDAR staff for the maintenance of the platform.
- Ensure the platform can be **embedded or integrated with the [SOLIDAR website](#)**.

3.1 Platform structure:

The platform should organise learning and knowledge resources in a clear and accessible way. These may include:

- **Trainings and courses:** a section containing **learning materials and courses**, such as training modules and related toolkits and presentations, and recorded learning materials developed by SOLIDAR & SOLIDAR+ and its network.
- **Capacity-building materials:** a section dedicated to the **learning materials** resulting from **capacity building activities organised by SOLIDAR & SOLIDAR+ (e.g. toolkit, reports, presentations)**. This section may include information about upcoming sessions and include links to materials from past events.
- **Other Learning resources:** Learning materials related to SOLIDAR & SOLIDAR+' thematic areas (social rights, just transition, civic space, lifelong learning), organised in topic-based sections to facilitate access and asynchronous learning.
- **Onboarding and user guidance materials for members:** The platform should include a **landing page introducing the platform and its purpose**, as well as guidance materials explaining:
 - how to navigate the platform
 - how to access different sections
 - how to participate in trainings or learning activities

This section should help **new users quickly understand how to use the platform**



3.2 Functionalities of the Platform:

The platform should allow:

- Uploading, downloading and organising files and multimedia content.
- User accounts, access control and role-based permissions.
- Hosting webinars and training materials (synchronous and asynchronous)
- Basic interaction functions such as discussion forums, chat spaces, comments or equivalent collaborative spaces
- The possibility to embed or integrate third-party tools such as Mentimeter, Kahoot, etc.
- Basic monitoring of use and engagement (for example, number of users, visits, downloads or course participation), where available within the proposed solution.

3.3 Hosting, maintenance and support:

Providers are invited to clearly describe:

- Their proposed **hosting approach** (if hosting is included in the service)
- Any **technical requirements** in case hosting is to be managed by SOLIDAR
- The type of **initial support and guidance** they would provide during the setup and launch phase
- Ensure secure and stable operation during the contract period.

Providers may also indicate any optional services related to **maintenance or future development** of the platform.

4. LANGUAGE OPTIONS

SOLIDAR & SOLIDAR+ operates in a multilingual environment, and the platform may need to support multiple languages

Therefore, you are invited to **consider**:

- **Option 1: Monolingual version** of the platform (English only)
- **Option 2: Multilingual version** of the platform, allowing content and navigation in multiple languages (EN and other European languages)

For the multilingual option, providers should indicate:

- How multilingual functionality would be implemented
- Whether automatic translation tools could be integrated and if based on AI, which AI system would be used



- Any additional technical requirements or costs associated with multilingual features

5. PLATFORM REQUIREMENTS

The SOLIDAR Learning Platform should meet the following general requirements to ensure usability, accessibility, and long-term sustainability.

- **Accessible and user-friendly design** (easy to learn how to use) with **simple navigation and intuitive structure**
- Low technical maintenance and administration and the ability for SOLIDAR staff to run it **autonomously without** (preferably) **coding requirements**
- Flexibility to **expand features in the future**.

Clear ownership or licensing terms for the configured solution, content structure and documentation delivered under the contract.

6. DELIVERABLES

The selected provider will be expected to deliver the following outputs as part of the development and setup of the platform:

- Platform setup and configuration: The selected provider is expected to ensure that the platform is **fully operational and ready for use by September 2026**.
- Hosting setup and technical deployment, if included in the proposed solution
- Technical and user documentation for SOLIDAR administrators
- Initial support and troubleshooting period after launch, clearly specified in the offer.
- At least one training session for SOLIDAR & SOLIDAR+ staff managing the platform.

7. PROFILE and EXPERTISE REQUIRED

SOLIDAR is looking for a provider with demonstrated experience in developing digital learning platforms and supporting organisations in implementing and maintaining such systems.

- Proven experience developing **such learning or similar platforms**
- Experience working with **online learning environments**
- Experience working with progressive **civil society organisations or international networks** (an asset)
- Ability to provide **technical documentation and training**
- Excellent communication in **English**

8. INDICATIVE TIMELINE



No.	Activities	Timeline
1.	Publication of the call for interest	16 April 2026
2.	Deadline for submission of interest	8 May 2026
3.	Evaluation of proposals	11-18 May 2026
4.	Communication of results to selected provider	20 May 2026
5.	Cooperation Agreements signed	21 May 2026
6.	Start of cooperation / Kick-off meeting with provider	22-26 May 2026 TBD with provider
7.	Regular updates and reviews with SOLIDAR staff	May – 1 September 2026
8.	Delivery of the fully operational platform	1 September 2026

9. BUDGET AND PAYMENT TERMS

SOLIDAR will provide financial support of a maximum amount of EUR **15.000** including 21% Belgian VAT where applicable.

Providers are invited to submit a financial offer including:

- Platform setup and configuration costs;
- Hosting costs;
- Maintenance and support costs including meetings with SOLIDAR staff;
- Training for maintaining the platform to SOLIDAR staff (ca. 6 participants);
- Optional costs linked to multilingual functionality or additional services (if any).

10. SUBMISSION of EXPRESSION of INTEREST

Interested providers should their expression of interest, including a financial offer in English by **8 May 2026, 23:59 CET**, by email to Hilmi Tekoglu at Hilmi.tekoglu@solidar.org and Elisa Gambardella at elisa.gambardella@solidar.org

Submissions should include at least:

- A short description of the proposed technical solution and methodology.
- A work plan and indicative implementation approach.
- Relevant references or examples of similar work.
- Financial quotation, including any optional costs.
- Name and contact details of the lead contact person.

11. SELECTION AND AWARD CRITERIA

Offers will be assessed on the basis of best value for money. SOLIDAR may use the following indicative award criteria:

Criterion	Description	Weight
Technical quality of the proposal	Clarity, relevance, functionality, usability and suitability of the proposed solution.	40%
Experience and references	Relevant track record in comparable assignments and quality of examples provided.	25%
Implementation and support approach	Realism of the work plan, training, support and maintenance arrangements.	15%
Price	Overall financial offer and value for money.	20%

